



Services for the Student Success Center Network

BUILDING STATEWIDE GUIDED PATHWAYS TA STRATEGIES

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JFF is partnering with the National Center for Inquiry & Improvement (NCII) to help Student Success Centers launch and build momentum for statewide guided pathways efforts.

Focusing on guided pathways and student financial stability reforms, NCII supports colleges and state-level leaders in implementing authentic large-scale change that enables success for all students. NCII has been involved with guided pathways since its inception and has worked with more than 350 colleges across the country as they undertake this challenging work. Traditionally, NCII helps colleges rethink how their policies, programs, and services can collectively build optimal student experiences. NCII facilitates critical conversations and advances implementation and engagement efforts that focus on a student-centered, evidence-based practice. With this new service, NCII is leveraging its expertise to build the capacity of Student Success Centers by helping them identify, design, and refine technical assistance strategies for supporting guided pathways design and implementation for colleges as part of a statewide strategy.

NCII provides expert consultation along the spectrum of inquiry through improvement for a variety of approaches and models for student success. This includes a wide breadth and depth of resources and customized services for the Centers, such as:

- ▣ **Level 1:** Materials for Centers such as research, presentations, and tools related to TA strategy development and design to support guided pathways implementation.
- ▣ **Level 2:** Presentations, training, and leadership development for Center staff on topics such as: designing TA strategies to support college implementation of guided pathways, stakeholder engagement, and advisory board development.
- ▣ **Level 3:** Direct, customized support to individual Centers by NCII. See details on page 2.

NCII Lead:

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JFF Lead:

To request any of these services please work directly with your JFF state team.

Key to Levels of Service

Level 1: Online Tools and Resources such as research publications, policy briefs, recorded webinars, and virtual tools and templates

Level 2: Training, Convening, and Peer Learning such as Network-wide workshops and webinars, group consultation with national providers, and leadership development opportunities

Level 3: Customized Services such as state-specific coaching and consultation, institutes, and trainings customized for Centers based on readiness and need for deeper, individualized support



DETAILS ABOUT CUSTOMIZED SUPPORT (LEVEL 3):

CONSULTATION

NCII provides individual consulting and institute design to Center executive directors (EDs) and staff. Schedule 30 to 60 minutes with NCII to discuss strategy, content, design, and implementation efforts for Centers.

TECHNICAL ASSISTANCE STRATEGIES

NCII offers services designed to help Centers identify, design, and refine technical assistance strategies for supporting guided pathways design and implementation on college campuses. NCII will partner with Centers to create a detailed approach to launching and/or executing guided pathways strategies. NCII will work with Centers to determine specific implementation and scaling questions, examine current technical assistance design and strategy, and make recommendations for that design moving forward. In addition, NCII may work with Centers on plans for engaging Center staff, advisory boards, institutional leaders, and other stakeholders in TA design and implementation.

Participating Centers will be eligible to receive one full-day site visit as well as virtual consultation time. To request any of these services, please work directly with your JFF state team.